



Elsmore Swim Shop
5885 149th St. W
Suite 103
Apple Valley, MN 55124
(952) 997-6255
www.ElsmoreSwim.com

Return & Exchange Form

Instructions

1. All returns and exchanges must be accompanied by this form and your receipt
2. Please be sure to explain the reason for return
3. Enclose this completed form and send package to:

Elsmore Swim Shop
Attn: Returns
5885 149th St. W
Suite 103
Apple Valley, MN 55124

Your Name:

Online Order Number:

Best Phone Number to Contact You:

What you are requesting

- Return
- Exchange

Reason for Return or Exchange

All returns and exchanges must be accompanied by our Returns & Exchange Form. Please follow instructions given.

Customer service is our number one goal. We are always here to assist in your purchases but understand the need to return or exchange items. You may return or exchange any item within **30 days** of the date on the receipt. Items must be in original packaging, with the tags still on and must be accompanied with your receipt and our Returns & Exchange Form. Only exchanges will be made on defective suits, no refunds will be given.

Custom printed apparel and suits that have screen printing and/or embroidery **CAN NOT** be returned or exchanged. This includes items that have an embroidered logo, a heat transferred logo or a name.

We reserve the right to refuse any merchandise that has no tags or has obviously been mistreated (i.e. improper fit, usage, washing and/or drying or material flaws from zippers, lotions or the pool deck). The original sales slip is required for all returns, exchanges and adjustments. Some merchandise may be subject to a 20% restocking fee and you will be notified if this is the case.

Minnesota Health Department requires that all swim wear be tried on over underwear or they are not returnable.

Please allow approximately 7-10 business days for your return to be processed once it has arrived. Please allow 2-4 weeks for refunds to appear on your credit card statement.